



Chatteris Town Council Update

June 2019

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Street Pride and Community Groups

May has been a busy month for Chatteris Street Pride / In Bloom as they are preparing for the In Bloom judging in July.

The group have put a request out on their facebook page for the community to get behind the group and send them photos of Hidden Gems in the town, such as areas the judges don't see and private gardens, so that they can highlight in their portfolio the great work that goes on across the town.

Environmental Health

The Environmental Health Team has been giving advice to residents who are having problems with their neighbours playing loud music into the late hours. The hotter weather can cause complaint numbers to the Council to double as windows and doors are often left open. We often find that complainants are loathed to approach their neighbours asking them to turn the music down so they call the Council hoping they can sort the matter out quickly. A log is sent to the complainant asking that they write down logs of how the noise affects them in their home and the dates and times of the noise. In many cases a simple letter to the subject of the complaint resolves the matter.

Chatteris and surrounding villages Performance Report : May 2019

Food Safety Inspection Plan:	
Number of food safety interventions completed	3
Number of Food Safety Warning Letters/ Notices sent	0
Number of Food Safety Advice letters sent	3
Food Hygiene Rating Scheme	
Number of Food Safety Premises whose score went UP	1
Number of Food Safety Premises whose score went DOWN	1
Number of Food Safety Premises whose score STAYED THE SAME	2
Requests for Service	
Total number of Requests for Service received in 2019/2020	34
Number of Requests for Service received in May 2019	18
Number responded to within 5 working days	18

Streetscene

Performance	
Total number of hours out and about on patrol in the local community:	53 hrs
Number of cleansing inspections carried out:	15 no. Wenneye-7 : The Mills-8
Percentage of cleansing inspections found to be of a suitable standard:	100%

Tidy Fenland Campaign

We aim to launch the Green Dog Walkers campaign in the town at the beginning of July. This will be with the support from Street Pride.

Patrols are continuing across Chatteris in areas where we know dog walkers frequent, in particular, Furrowfields Road.

Fly tipping

The total number of fly tipping instances recorded for April 2019 is 108. This is a decrease of 60 from the previous month.

This, broken down into areas, is as follows:

- Chatteris – 7
- March – 8
- Whittlesey – 8
- Wisbech – 43
- Villages – 42
- Total – 108

The majority of the fly tipping was household related with 69 instances followed by 8 vehicle related and 7 of commercial waste. Chatteris area saw a decrease from 14 fly tips during March to 7 in April.

Abandoned Vehicles

10 vehicles have been reported and investigated as abandoned across the Fenland area in May, with 2 being removed by our contractor.

There was 1 vehicle reported as abandoned in Chatteris, which upon investigation was untaxed with no MOT and obstructing an access to a play area, but was removed by persons unknown once a removal notice was issued.

Enforcement actions this month

- 36 FPNs have been issued by Kingdom up to the 24th May.
 - 29 of these were in Wisbech, 6 in Whittlesey and 1 in March.
 - 28 were for smoking related litter offences and 8 for spitting.
 - 25% were issued to 30-39 year olds, with 22% to 20-29 and 40-49 age groups.
 - 78% of the totals were male.
- 1 FPN was issued in March for dog fouling. This offence was captured on a private CCTV camera and the offender was identified.
- 5 FPNs were issued for parking offences on March Market Place.
- 1 written warning was sent out to a Chatteris resident whose details were found in waste left by recycling banks.

- 1 verbal warning for littering from a vehicle, where the driver discarded a cigarette butt whilst waiting at a junction.
- 2 section 108s were sent out, asking for details of littering and fly tipping offences.

Street Scene issues in Chatteris

- 2 complaints regarding memorial safety issues were investigated.
- Flyposting – 5 posters were removed from empty shop windows.
- The paper recycling banks in Furrowfields Road were full and reported to the contractors.
- A nuisance vehicle was investigated in the Elms but found to be a parking issue.

Planning Enforcement

Performance	
Service Requests received in May 2019	3
Total number of Service Requests in 2019-20	7
Cases Closed this month	4 (7 in year to date)
Notices Served	0

With regard to the 4 cases closed:

- In 3 cases the investigation concluded that there had not been a breach of planning control
- In 1 case retrospective planning permission was granted which resolved the breach of planning control

Open Spaces

Seasonally good weather has helped in Tivoli keeping on top of the mowing rounds. The cemeteries look good and the open spaces are under control. Around the town the new regime of sustainable planting has been introduced successfully although the dry spell has prompted additional watering on occasions. Attention has been paid to the area around the fire station and to the entrance to Wenny Road from the A412. Further remedial work is planned for St Peter & Paul's Church, New Road cemetery (trees and fence-lines), West Park St, South Fens Business Park all of which will be completed shortly.

Wenny Rec has suffered from some vandalism which necessitated the removal of the climbing frame and small repairs in the vicinity. In June, the Head of Service will meet with

the Town Council to explain plans for the town which will include ideas for play areas amongst others.

Useful Contacts

Issue	Contact Details
Street Pride Coordinator	Rebecca Robinett rrobinett@fenland.gov.uk 01354 602134
Streetscene Officer	Anne Marshall amarshall@fenland.gov.uk 07717 866963
Environmental Health Officer	Dawn Sadler dsadler@fenland.gov.uk 01354 622492
CCTV	Aarron Locks alocks@fenland.gov.uk 01354 622481
Planning Enforcement & Section 106	Nick Harding nharding@fenland.gov.uk 07920 160161
Open Spaces	Phil Hughes phughes@fenland.gov.uk 01354 622520
General issues (Please contact Tash if there are any specific issues or matters arising that you would like including in the next newsletter)	Tash Stokes ntokes@fenland.gov.uk 01354 622317