

Chatteris Town Council Update

June 2020

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Street Pride and Community Groups

Due to ongoing Covid-19 pandemic events, groups are still not conducting any activities at this time.

Volunteers are eager to resume activities and whilst some restrictions have been lifted, our recommendation is still that street pride activities including lone activities do not go ahead.

The Street Pride Co-ordinator has been sending challenges to the volunteers to do at home. So far this has included a word search and making a bird feeder from recycled materials. A quiz has also been designed which is intended for the groups to do together over Zoom or Facebook Live so they can all still interact with each other.

Environmental Health

The Environmental Health Team is continuing most of their service delivery alongside increasing requests for service relating to Covid-19 concerns. With many more people at home bonfire smoke and noise from amplified music have been the source of many more complaints to the service.

Additionally many commercial shop owners are contacting officers for good health and safety advice for when they reopen. Maintaining safe distancing inside the shop is their main concern not only for their staff but their customers too. We have had over 200 requests for service relating to Covid-19 matters alone since the lockdown started. With more shops opening in June a business support pack is being put together to help businesses to be Covid compliant, which is a requirement.

Chatteris and surrounding villages Performance Report : May 2020		
Food Safety Inspection Plan: Food Standards Agency guidance is for no visits to be completed		
Number of food safety interventions completed	0	
Number of Food Safety Warning Letters/ Notices sent	0	
Number of Food Safety Advice letters sent	0	
Food Hygiene Rating Scheme	0	
Number of Food Safety Premises whose score went UP		
Number of Food Safety Premises whose score went DOWN	0	
Number of Food Safety Premises whose score STAYED THE SAME	0	
Requests for Service		
Total number of Requests for Service received in 2020/2021	115	
Number of Requests for Service received in May 2020	50	
Number responded to within 5 working days	48	

Streetscene

Performance Performance	
Total number of hours out and about on patrol in the local community:	30hrs
Number of cleansing inspections carried out:	15. Wenneye-7 & The Mills- 8.
Percentage of cleansing inspections found to be of a suitable standard:	100%

Tidy Fenland Campaign – Green Dog Walkers

Street Scene officers are still offering support to the community and are working (albeit with social distancing) as normal. We are continuing to monitor our open spaces and

with our intervention methods to promote responsible dog ownership. This includes topping up the bag dispenser in Furrowfields Road open space and replacing litterbin signs to remind dog walkers they can be used to dispose of their dogs waste.

We are currently consulting the public regarding a continuation of the PSPO across Fenland, which allows us to enforce any irresponsible dog ownership. The team have been out to all open spaces and cemeteries, checking that signage is still in place and in good condition.

Patrols have taken place in West Street, Gibside Avenue and London Road, following reports of dog fouling. Signs have been renewed in these areas.

Fly tipping

The total number of fly tipping instances recorded for April, 2020 is 135, an increase of 20 from last month.

This, broken down into areas, is as follows:

Chatteris 8
March 5
Whittlesey 11
Wisbech 26
Villages 75
Total 135

The majority of the fly tipping was household related with 72 instances, 15 were green waste, 15 were vehicle related – 11 of which were tyres, with 13 of commercial waste.

The household recycling centres have been reopened but with some restrictions still in place.

The team remains proactive in fly tipping prevention and investigations. Asbestos sheets and other items have been found tipped in a ditch in Horseley Fen Middle Drove. Contact has been made with the adjoining land owner regarding a joint action for removal of the waste and to gather evidence on who may be responsible.

Abandoned vehicles (to 22nd May)

9 vehicles have been reported this month across the Fenland area but none required to be removed by our contractor. There were 2 abandoned vehicle reports from Chatteris residents this month, but on inspection, both were found to be parking issues.

Street Scene issues

 A street nameplate in Gibside Avenue was found to be damaged and reported to the Assets team.

- Grass cutting at the Cricketers Way open space has been missed and reported to our contractor for action
- 2 trees on the Whitemill Road open space are dead and reported back.
- 3 posters were removed from telegraph poles in London Road
- A blocked drain has been identified in Furrowfields Road car park, and forwarded for action.
- Clarion have been contacted regarding waste oil, household waste and untaxed vehicles left behind a tenant's property in Fairway.

Planning Enforcement

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Performance	
Service Requests received in May 2020	3
Total number of Service Requests in 2020-21	6
Cases Closed this month	0 (1 in year to date)
Notices Served	0

No cases were closed in the month.

Open Spaces

All play areas are still closed (padlocked where possible), signs have been put up, skate parks remain shut off. Public, have, by and large, obeyed the rules although isolated instances of transgression and some vandalism have been reported.

The grass cutting operation, however, has continued with Tivoli maintaining a very good start to the season and six weeks of warm weather has seen the parks and open spaces looking at their finest. Some challenges to staff whilst carrying out their work have been received on the basis of whether their work is essential but Tivoli and FDC have followed government guidelines – Communities Secretary, Robert Jenrick making it clear that parks must remain open - and common consensus is that their work in keeping the areas in good condition is much appreciated. In the town, the following took place:

- Wildflower preparation St Peters Church abandoned. Returned to grass.
- New road grass verge cut missed rectified immediately
- Tree arids Park Street topped up
- New Road cemetery bollards installed to prevent parking on grass
- Huntingdon Road clearance on fence line
- Furrowfields missed strim corrected



Useful Contacts

Issue	Contact Details
Street Pride Coordinator	Rebecca Robinett
	<u>rrobinett@fenland.gov.uk</u>
	01354 602134
Streetscene Officer	Anne Marshall
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	07717 866963
Environmental Health Officer	Dawn Sadler
	<u>dsadler@fenland.gov.uk</u>
	01354 622492
CCTV	Aarron Locks
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Planning Enforcement & Section 106	Nick Harding
	nharding@fenland.gov.uk
	07920 160161
Open Spaces	Simon Bell
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	01354 622516
General issues	Tash Stokes
(Please contact Tash if there are any specific	<u>nstokes@fenland.gov.uk</u>
issues or matters arising that you would like	01354 622317
including in the next newsletter)	