



## Chatteris Town Council Update

September 2018

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### **Street Pride and Community Groups**

August has been a relatively quiet month for Chatteris in Bloom / Street Pride in terms of focusing on new ventures. The group has continued to maintain existing projects and conduct litter picks.

The volunteers now eagerly await the Anglia in Bloom results which are announced on 12<sup>th</sup> September.

### **Environmental Health**

Environmental Health have had a marked increase in the number of pest control complaints received over the summer period.

Pests such as rats and mice are very common in the summer as food is often left out on barbecues or in unlidded bins which attract the rodents to the food and into and around domestic homes. In all cases advice to residents has resolved the issues.

## Chatteris and surrounding villages Performance Report : August 2018

<b>Food Safety Inspection Plan:</b>	
Number of food safety interventions completed	<b>4</b>
Number of Food Safety Warning Letters/ Notices sent	<b>0</b>
Number of Food Safety Advice letters sent	<b>4</b>
<b>Food Hygiene Rating Scheme</b>	
Number of Food Safety Premises whose score went UP	<b>0</b>
Number of Food Safety Premises whose score went DOWN	<b>0</b>
Number of Food Safety Premises whose score STAYED THE SAME	<b>4</b>
<b>Requests for Service</b>	
Total number of Requests for Service received in 2018/2019	<b>107</b>
Number of Requests for Service received in August 2018	<b>20</b>
Number responded to within 5 working days	<b>20</b>

## Streetscene

<b>Performance</b>	
<b>Total number of hours out and about on patrol in the local community:</b>	<b>51</b>
<b>Number of cleansing inspections carried out:</b>	<b>15</b> <b>9 Slade Lode – 6 Rural</b>
<b>Percentage of cleansing inspections found to be of a suitable standard:</b>	<b>100%</b>

## Fly tipping

The total number of fly tipping instances recorded for July 2018 is 150. This, broken down into areas, is as follows:

- Chatteris –9
- March – 9
- Whittlesey – 19
- Wisbech – 51
- Villages – 62
- Total – 150

The majority of the fly tipping was household related, with 90 instances. 11 were of green waste, 15 were vehicle related, and 8 electrical related.

8 of the Chatteris fly tips were investigated but no evidence found.

3 warning letters have been sent where investigations are on-going or there was insufficient evidence to take the case further.

#### **Enforcement actions this month**

Our proactive enforcement patrols have been carried out in and around Fenland. With the warmer summer months we have been carrying out extra patrols for street drinking in Wisbech. During August a total of 87 tickets have been issued. This can be broken down as follows:

- Whittlesey-2
- Wisbech-85

The type of litter is as follows:

- Litter-17
- PSPO alcohol related- 65
- Spitting-5

#### **Dog Fouling Campaign**

In early Autumn a new campaign will be launched across Fenland to address dog fouling issues and irresponsible dog ownership.

Streetscene Officers will be looking for community volunteers to support the Green Ribbon Campaign. This Campaign is successfully run by other Councils. More information will follow separately in the coming weeks.

#### **Abandoned and Nuisance Vehicles**

- 20 vehicles have been reported as being abandoned across Fenland in August, with just 1 of these being located in Chatteris.
- 1 has been removed by our contractor

- 15 vehicles needed no further action – these were mainly parking issues- and the other 4 are still under investigation.

### Other Street Scene Issues

- Warning letters were attached to commercial vans parking on a grass area, causing concern for other residents and damage to the surface.
- Overhanging greenery & brambles were reported in New Road – details, and photos were forwarded to Cambridgeshire Highways for action as this is a regular occurrence.
- Excess litter is regularly found in the Fairleedes car park so additional litter picks were carried out by Street Scene officers. Horseway Drove also needed extra attention.
- The clothing bank in Furrowfields car park was overflowing so phoned through for an empty.
- A motorbike has been using Furrowfields Park as a short cut. Patrols have been carried out in an attempt to identify the rider and bike to ensure a safe environment for other park users.
- The Street Scene team have completed the first round of memorial safety inspections. They have carried out almost 24,000 inspections across all cemeteries and churchyards which FDC maintain across the Fenland area. These inspections are carried out on a 5 year rolling programme, to ensure visitors and staff are safe as they carry out their duties.

### Planning Enforcement

Performance	
Service Requests received in August 2018	5
Total number of Service Requests in 2018-19	15
Cases Closed this month	0
Notices Served	0

### Open Spaces

Chatteris grass cutting is largely on target across the town.

The Anglia In Bloom results will be announced at The Apex Theatre in Bury St Edmunds on the 12 September. Chatteris in Bloom will be keeping their fingers crossed for a good result for all their hard work over the last 12 months.

## Useful Contacts

Issue	Contact Details
Street Pride Coordinator	Rebecca Robinett <a href="mailto:rrobinett@fenland.gov.uk">rrobinett@fenland.gov.uk</a> 01354 602134
Streetscene Officer	Anne Marshall <a href="mailto:amarshall@fenland.gov.uk">amarshall@fenland.gov.uk</a> 07717 866963
Environmental Health Officer	<a href="mailto:environmentalservicesrequests@fenland.gov.uk">environmentalservicesrequests@fenland.gov.uk</a> 01354 622440
CCTV	Aarron Locks <a href="mailto:alocks@fenland.gov.uk">alocks@fenland.gov.uk</a> 01354 622481
Planning Enforcement & Section 106	Nick Harding <a href="mailto:nharding@fenland.gov.uk">nharding@fenland.gov.uk</a> 07920 160161
Open Spaces	Bob Ollier <a href="mailto:bollier@fenland.gov.uk">bollier@fenland.gov.uk</a> 01354 602149
General issues (Please contact Tash if there are any specific issues or matters arising that you would like including in the next newsletter)	Tash Stokes <a href="mailto:nstokes@fenland.gov.uk">nstokes@fenland.gov.uk</a> 01354 622317